

Item: 9.1

REPORT CLASSIFICATION	✓	CATEGORY OF PAPER	✓
Official	✓	Proposes specific action	
Official: Sensitive Commercial		Provides assurance	✓
Official: Sensitive Personal		For information only	

BOARD

26 MARCH 2024

Report Title:

**North East & North Cumbria (NENC) ICB:
Integrated Delivery Report February 2024**

Purpose of report

The NENC Integrated Delivery Report (IDR) provides an overview of quality and performance, highlighting any significant changes, areas of risk and mitigating actions.

The report uses published performance and quality data covering December 2023 for most metrics and January 2024 for others, unless otherwise specified. Finance data is for January 24 (Month 10).

Key points

The executive summary of the report notes key changes from the previous report, other areas of note/risk and includes a dashboard that provides an overview of current objectives in 3 parts:

- Part 1 - Recovering core services and improving productivity – national objectives 2023/24
- Part 2 - NHS Long Term Plan and transformation – national objectives 2023/24
- Part 3 – National safety metrics

The system oversight section includes an overview of CQC ratings, NHS Oversight Framework segmentation and a high-level overview of the ICB performance against the Oversight Framework metrics.

A broad range of metrics are reviewed and monitored through strategic programmes and through ICB oversight and contracting arrangements. Key updates are included in the delivery section of the report.

In addition, this month's report provides an update on progress against the health and healthcare inequality metrics outlined within the following documents, and the requirements of the NENC ICB to report progress against these.

- NENC ICB Joint Forward Plan 23-28
([NENC Joint Forward Plan](#))
- NENC ICP Better Health and Wellbeing for All Strategy
([NENC ICP Strategy](#))
- NHS England's statement on information on health inequalities
([NHSE Statement](#))

A detailed narrative to explain the data source, the inequality gap, the actions currently underway to address this, and plans for further activity to reduce the gap are included in Appendix 2 of the report.

The report has been reviewed by a number of ICB Committees:

Finance, Performance and Investment Committee (7th March 2024)

The committee considered the report and a request was made to include a comparison of contracted units of dental activity (UDA) to planned levels of dental activity. This has been updated within this report and analysis will be further developed for inclusion in future reports.

ICB Executive Committee (12 March 2024) – comments/actions

The committee reviewed the report, the Health Inequalities section was discussed in detail and clarity has been included within this version of the report in relation to the definition of health inequalities measurement within the summary tables, as to whether this is by whole system performance, or deprivation and ethnicity.

The Executive Committee also requested a breakdown of tooth decay in children <10 year olds by place be provided to a future meeting.

A discussion was noted in relation to Talking therapies and out of area placements and a request was made for national benchmarking and comparative data to be included in future reports.

Quality and Safety Committee (14 March 2024) – comments/actions

The committee received the report for assurance.

Risks and issues

The overarching risk as detailed in the ICB risk register is failure to deliver the 2023/24 operational planning objectives; specific risks and issues are detailed within the report.

Assurances

- Review by ICB Committees.
- Oversight framework being implemented across NENC.
- Actions being undertaken as highlighted in body of report.
- Further detailed actions available through local assurance processes.

Recommendation/action required

Board members are asked to review the report, note the assurance provided and identify any areas that require further action, information or assurance.

Acronyms and abbreviations explained

- **AMR** - Antimicrobial resistance
- **CAS** – Central Alerting System
- **C. Difficile** – Clostridium Difficile
- **CDDFT** – County Durham and Darlington NHS Foundation Trust
- **CNST** – Clinical Negligence Scheme for Trusts
- **CNTWFT** – Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust
- **CQC** – Care Quality Commission – independent regulator of health and social care in England
- **CYPS** – Children and Young People Service
- **E.Coli** – Escherichia coli
- **FFT** - Friends and Family Test
- **FT** - Foundation Trust
- **GHFT** - Gateshead Health NHS Foundation Trust
- **GNBSI** – Gram-Negative bloodstream Infections
- **GP** - General Practitioner
- **HCAI** – Healthcare Associated Infections
- **IAPT** – Improving Access to psychological Therapies – NHS service designed to offer short term psychological therapies to people suffering from anxiety, depression and stress.
- **IPC** - Infection Prevention and Control
- **MRSA** – Methicillin-resistant Staphylococcus aureus
- **MSSA** – Methicillin-sensitive Staphylococcus aureus
- **NCICFT** – North Cumbria Integrated Care Foundation Trust
- **NEAS** – North East Ambulance Service Foundation Trust
- **NENC** - North East and North Cumbria
- **NHCFT** – Northumbria Healthcare NHS Foundation Trust
- **NHS LTP** – Long Term Plan – the plan sets out a number of priorities for healthcare over the next 10 years, published in 2019.

<ul style="list-style-type: none"> • NHS OF – NHS Oversight Framework which outlines NHSE’s approach to NHS Oversight and is aligned with the ambitions set in the NHS Long Term Plan • NTHFT – North Tees and Hartlepool NHS Foundation Trust • NuTHFT – Newcastle upon Tyne Hospitals NHS FT • PSIRF – Patient Safety Incident Response Framework • SPC – Statistical Process Control – An analytical technique which plots data over time, it helps us understand variation and in doing so guides us to take the most appropriate action. • STSFT South Tyneside and Sunderland NHS FT • STHFT – South Tees Hospitals NHS FT • TEWVFT – Tees, Esk and Wear Valleys NHS FT • TTAD - Talking Therapies for Anxiety and Depression • QIPP – Quality, Innovation, Productivity and prevention – Large scale programme introduced across the NHS to ensure the NHS delivers more for the same funding • QRG – Quality Review Groups • RCA – Root Cause Analysis • SI – Serious Incident • SIRMS – Safeguard Incident Risk Management System • UEC – Urgent and Emergency Care • YTD – Year to Date 						
Sponsor/approving director	Jacqueline Myers, Executive Chief of Strategy and Operations					
Date approved by director	14 March 2024					
Report author	Coordinated by Claire Park Planning and Performance Manager					
Link to ICP strategy priorities (please tick all that apply)						
Longer and Healthier Lives						✓
Fairer Outcomes for All						✓
Better Health and Care Services						✓
Giving Children and Young People the Best Start in Life						✓
Relevant legal/statutory issues						
Note any relevant Acts, regulations, national guidelines etc						
Any potential/actual conflicts of interest associated with the paper? (please tick)	Yes		No		N/A	✓
If yes, please specify						
Equality analysis completed (please tick)	Yes		No		N/A	✓
If there is an expected impact on patient outcomes and/or experience, has a quality impact assessment been undertaken? (please tick)	Yes		No		N/A	✓
Key implications						
Are additional resources required?	N/A					
Has there been/does there need to be appropriate clinical involvement?	N/A					
Has there been/does there need to be any patient and public involvement?	N/A					

Has there been/does there need to be partner and/or other stakeholder engagement?

N/A