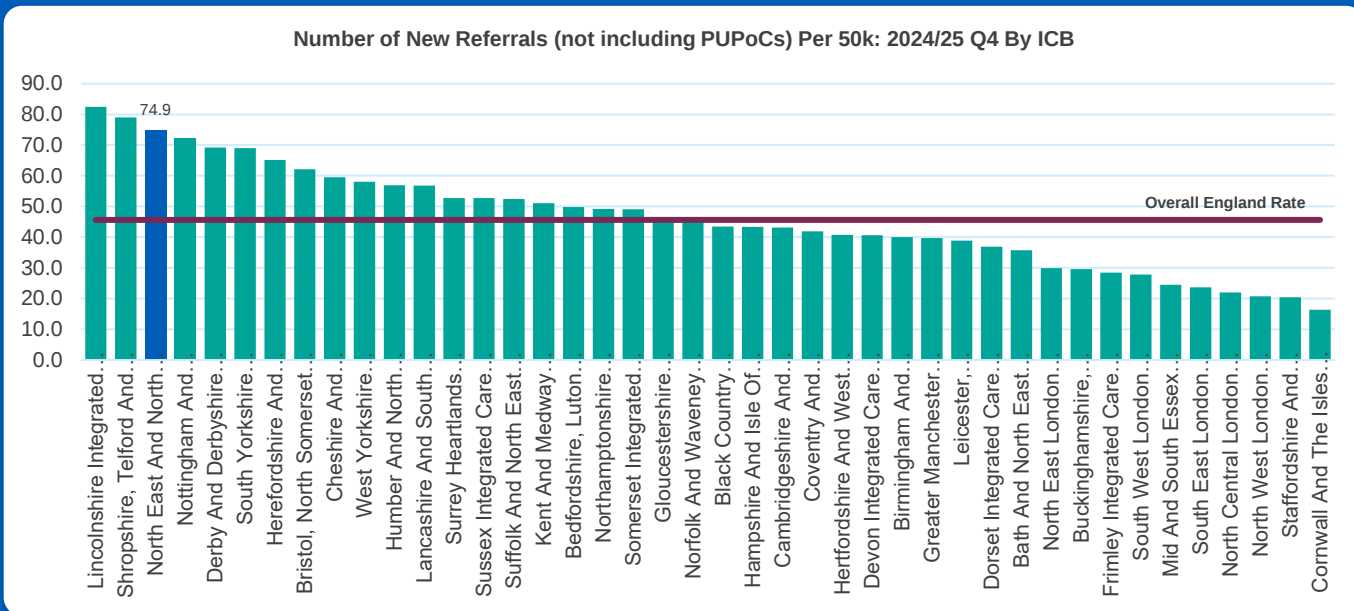


All Age Continuing Care Overview



New Referral Performance: Q4

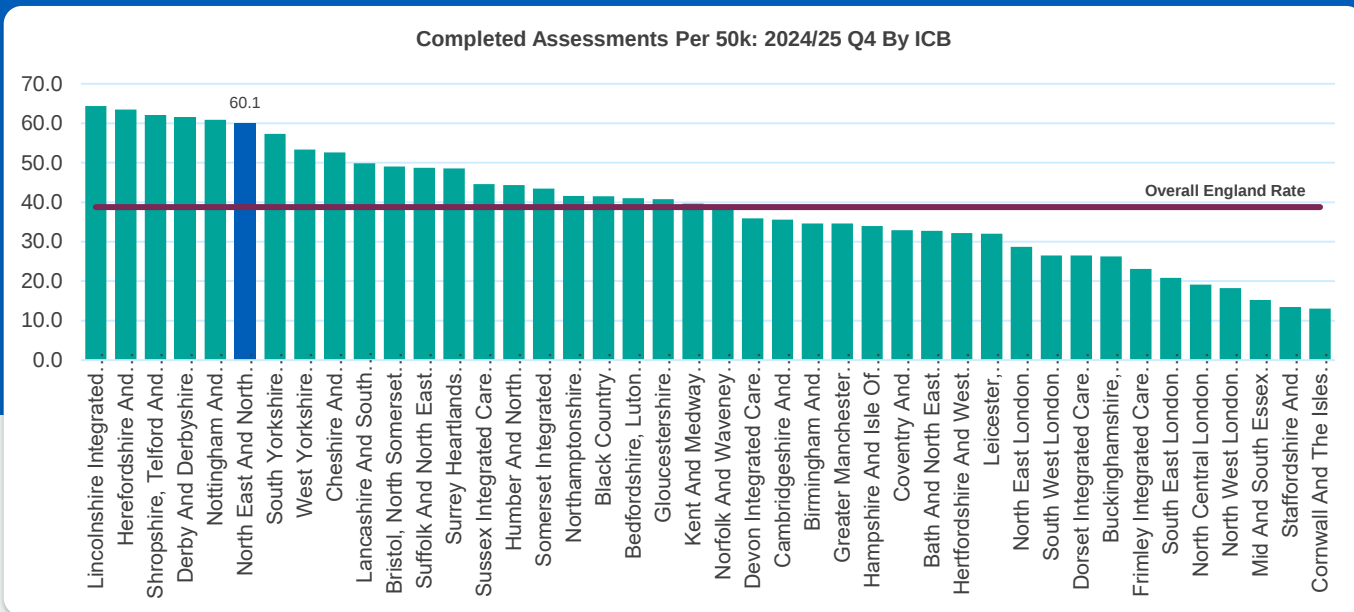


High Demand For Service

Compared to the majority of ICBs, NENC saw much higher demand for CHC services in Q4 of 2024/25.

With a referral rate of **74.9 per 50,000**, NENC had the 3rd highest referral rate out of the 42 English ICBs and was well above the national average of 45.6 per 50k.

Completed Assessments: Q4 Overview

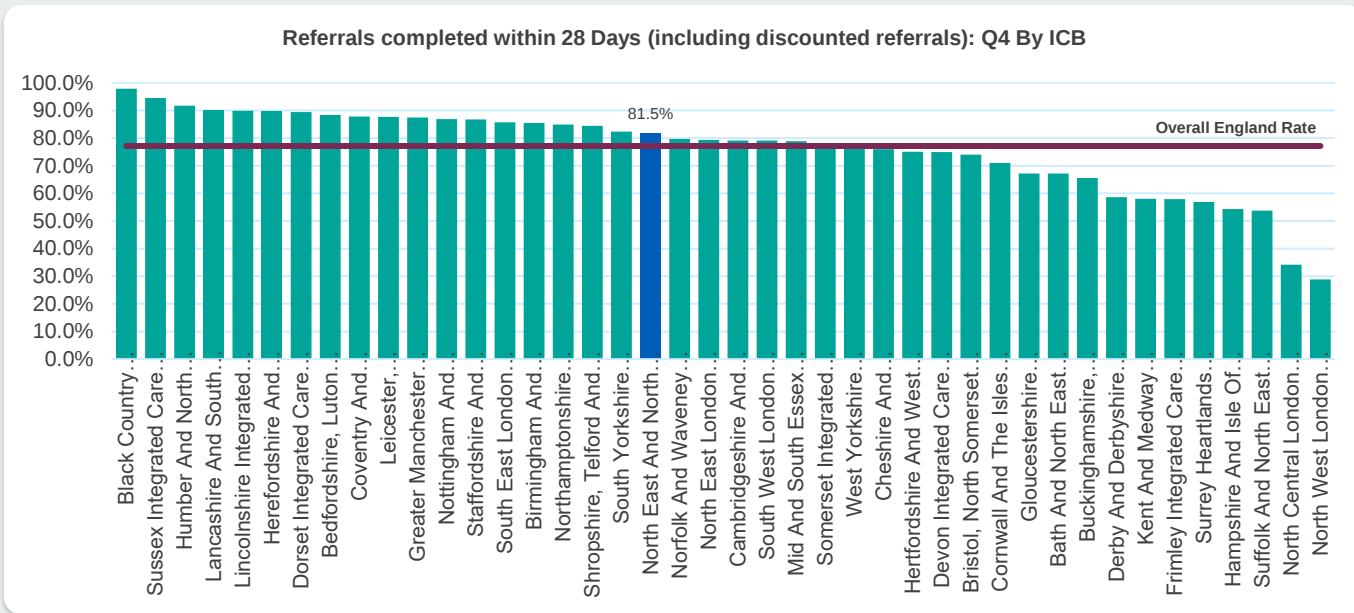


Solid Q4 Performance

In Q4 2024/25, North East & North Cumbria completed 60.1 assessments per 50k population, well above the England average of 38.8. That places NENC 6th out of 42 ICBs, between Nottingham & Nottinghamshire (60.9) and South Yorkshire (57.3).



Referrals completed within 28 Days (including discounted referrals): Q4

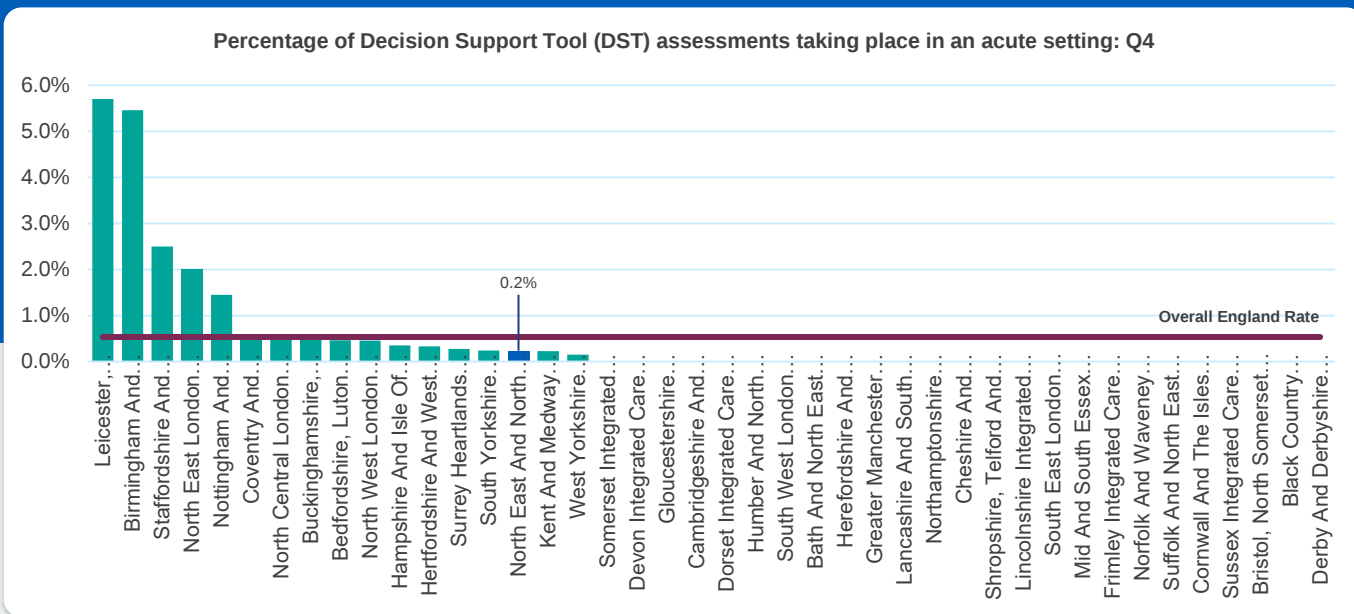


NENC Now Back Below National Rate

In Q4 2024/25, NENC achieved an 81.5% on-time completion rate for standard CHC referrals (including discounted cases), above the England average of 77.1%. While performance was strong, we are still behind the top performing ICBs who see completion rates in the high 90s.



Percentage of Decision Support Tool (DST) assessments taking place in an acute setting: Q4



Low Acute DST Rates For Q4

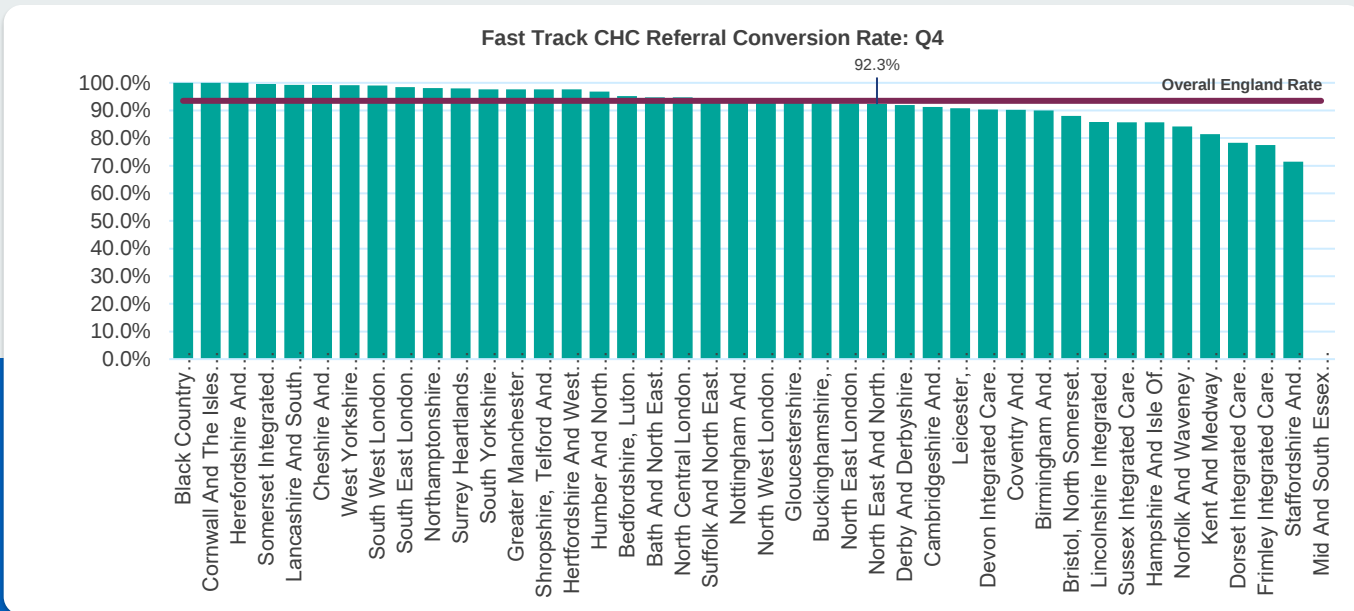
For Q4, North East & North Cumbria saw just 0.2% of its DST assessments take place in an acute (hospital) setting, compared with an England average of 0.5%.

Big Differences Nationally

While NENC sees low acute DST rates, other ICBs such as Leicester, Leicestershire And Rutland Integrated Care Board see a much greater reliance on acute settings (5.7%).



Fast Track CHC referral conversion rate

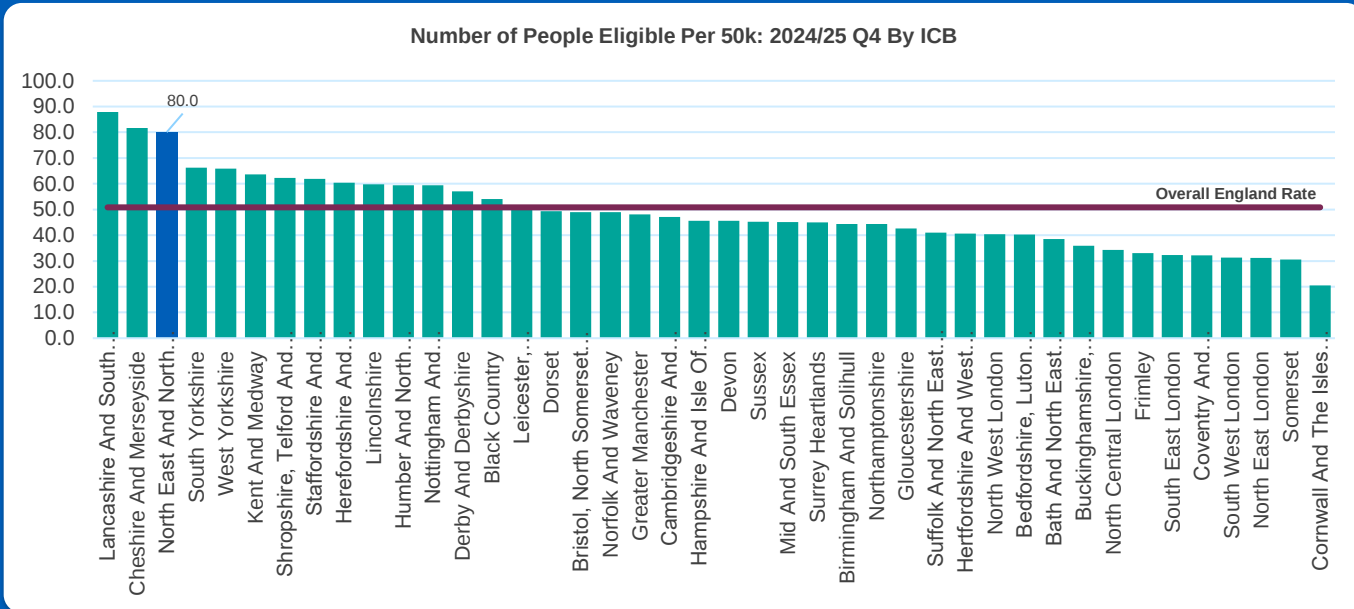


Average Q4 Performance

For 2024/25 Q4, North East and North Cumbria ICB converted 92.3% of fast-track CHC assessments on time, compared with the England average of 93.5%. That puts it about 1.2 percentage points below the national rate and around the mid-to-lower half of all ICBs.



Number of People Eligible: Q4



High Rates In North East And North Cumbria

In Q4, NENC saw CHC eligibility rates of 80 people per 50k, with only Lancashire And South Cumbria ICB and Cheshire And Merseyside ICB seeing higher rates (87.8 and 81.7 per 50k respectively). Compared to the national average, NENC had an additional 29 eligible people per 50k population.